



Commitment to the Agency Quality Framework (AQF)

We are committed to upholding the principles of the Agency Quality Framework (AQF), which places strong emphasis on informed student choice, ethical recruitment practices, robust agent governance, and increased transparency and accountability across the sector.

In alignment with the AQF, we provide prospective and enrolled students with clear, accurate and timely information to support informed decision-making. This includes transparent communication about course offerings, entry requirements, outcomes and pathways, enabling students to make choices that are appropriate to their individual goals and circumstances.

We maintain high standards of ethical recruitment and require all education agents representing our organisation to act with professionalism, integrity and in the best interests of students. All agents must adhere to the **National Code of Ethical Practice**, in addition to meeting our contractual expectations and relevant legislative and regulatory requirements.

Our agent governance framework includes clear standards, ongoing oversight, performance monitoring and accountability mechanisms to ensure compliance and continuous improvement.

Through strong governance arrangements and a commitment to transparency and accountability, we seek to uphold trust, protect student interests and contribute positively to quality assurance and integrity across the education sector.